

Living in Hackney Scrutiny Commission 9th March 2021 Item 6 – Digital Divide and Hackney Council Housing Services	Item No 6
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Outline

The current pandemic (Covid-19) has had a significant impact on the UK, its economy and the daily lives of people. With the relocation of many services online there is concern about the growing digital divide, particularly those digitally excluded, being exacerbated by the pandemic. The Commission asked for the Council to provide information about how the Council's housing services are supporting residents who are digitally excluded and how the council working to reduce the digital divide.

This item will cover:

- a) Housing services support to residents who are digitally excluded and connectivity for community halls
- b) a presentation covering the council's work on digital connectivity, skills support and access to equipment.

Reports in the agenda:

To support this discussion the following report and presentations have been provided as background information.

- Avoiding Digital Exclusion During the Pandemic
- Presentation on Better Broadband.

Invited Attendees:

London Borough of Hackney

- **Cabinet Member for Housing**, Councillor Clayeon McKenzie
- **Strategic Director Customer & Workplace**, Rob Miller
- **Interim Director of Housing**, David Patfield
- **Head of Platform**, Henry Lewis.

Resident Liaison Group

- **Co-Chair of the Resident Liaison Group**, Steve Webster
- **Co-Chair of the Resident Liaison Group**, Helder da Costa.

Action

Members are asked to consider the reports, presentations and ask questions.